

Newborn Claim Responsibility

HMO Policy and Procedure

BLUE CROSS AND BLUE SHIELD OF ILLINOIS PROCEDURE

DEPARTMENT: Network Provider Performance	POLICY NUMBER: Administrative 31A	ORIGINAL EFFECTIVE DATE: 1/1/2005
POLICY TITLE: Newborn Claim Responsibility		EFFECTIVE DATE:04/01/2023 LAST REVISION DATE: 04/01/2022
EXECUTIVE OWNER: DSVP, IL Health Care Delivery	BUSINESS OWNER: Executive Director, Network Performance	LAST REVIEW DATE: 04/01/2023

I. SCOPE

This Procedure applies to the following lines of business and products:

Line of Business / Product Scope / Plan Scope/Contract Number (if applicable)	In Scope [x]
HMO Commercial	x
HMO Exchange	x
Health Care Delivery QI HMO Commercial	
Health Care Delivery QI PPO Commercial	
Health Care Delivery QI HMO Exchange	
Health Care Delivery QI PPO Exchange	

II. PROCEDURE

Accountability and Payment Responsibilities

- Inpatient services the mother's PCP/WPHCP IPA, at the time of delivery, is responsible for coordination and payment of authorized services from the date of birth through the date of discharge (and any immediate follow up outpatient care that is arranged prior to discharge). This includes professional and institutional services, and any transfer of the newborn to a tertiary or other facility (considered part of the initial hospital stay).
- Outpatient services the Newborn's IPA is responsible for coordination and payment of post discharge services that are authorized by the Newborn's IPA.
- This includes professional and institutional services rendered subsequent to the initial discharge if the newborn is added to the HMO policy.

- 1. The mother's PCP/WPHCP IPA receives a higher capitation rate on all females of childbearing age to compensate for the newborns who are not assigned to the mom's IPA. In the event a different IPA is selected for the newborn, the newborn will not appear on the mother's IPA's eligibility list. Therefore, the mother's PCP/WPHCP IPA is responsible for creating an eligibility record for the newborn for purposes of pre-certifying the delivery and/or authorizing and paying for services. If the mother changes to a new IPA prior to the newborn's discharge, the mother's original IPA (IPA at the time of delivery) remains responsible for the coordination and payment of the newborn's services as cited in this policy.
- 2. When/if the newborn is added to the policy, the newborn's eligibility will be retroactive to the date of birth. Retroactive capitation will be paid to the selected newborn IPA.
- 3. Additional procedures are outlined in the attached tables.

Attachment: Newborn Situation Charts

III. CONTROLS/MONITORING

Line of Business and/or Area	Control Requirements
НМО	Controls are detailed in the Policy itself

IV. AUTHORITY AND RESPONSIBILITY

HMO PNCs work with the HMO medical groups to ensure the newborn claims are appropriately adjudicated and HMO Service Centers are responsible for coordinating and maintaining newborn claim payment guidelines.

V. IMPACTED BUSINESS AREAS

HMO Customer Assistant Unit HMO Network Operations/Provider Performance HMO Service Centers

VI. IMPACTED EXTERNAL ENTITIES

HMO Medical Groups HMO Members

VII. PROCEDURE REVIEWERS

Person Responsible for Review	Title	Date of Review
Mary Ellen Merbeth	HMO Provider Network Consultant	March 2, 2022
Danielle Washington	Manager Professional Provider Performance	March 15, 2023

VIII. PROCEDURE REVISION HISTORY

Description of Changes	Revision Date

IX. PROCEDURE APPROVALS

Company, Division,	By: Name	Title	Approval date
Department and/or			
Committee			
BCBSIL P&P			3/24/2022
BCBSIL P&P			3/23/2023

XIV. PROCEDURE ATTACHMENTS / ADDITIONAL INFORMATION

Newborn Situation-		
Family Policy	HMO will:	IPA will:
Prior to Newborn		
being added to		
policy:		
	Adjudicate Inpatient Facility for Date	
	of Service (DOS) <= 31 days; no	
Inpatient Facility	payments made for > 31 days until/if	
Bill:	baby added	GA the Inpatient stay (1)
		Adjudicate claims rec'd directly and
Inpatient		forwarded by BCBS for DOS <= 31
Professional Claims*	Forward to mother's IPA	days; no payments made for DOS >

		31 days until/if Newborn added to the policy.
Outpatient Professional Claims:	Forward to Newborn's IPA	Adjudicate claim to IPA provider indicating waiting for confirmation of eligibility and not to bill member; if not IPA provider then return to BCBSIL NGA
After Newborn		
added to policy:		
Inpatient Facility		
Bill:	Adjudicate Inpatient Facility	GA the Inpatient stay (1)
Inpatient Professional Claims*:	Forward to mother's IPA	Adjudicate claims; if not mother's site, return claim to BCBSIL "Non- Group Approved" (NGA) Mother's site liability"**
Outpatient		
Professional Claims:	Forward to Newborn's IPA	Adjudicate claims

Newborn Situation – Single Policy	HMO will:	IPA will:
Prior to Newborn being added to		
policy:	Adjudicate Inpatient Facility for	
Inpatient Facility	DOS <= mother's stay for Newborn; no payments made for DOS > mother's stay until/if Newborn	
Bill:	added to the policy	GA the Inpatient stay (1)
Inpatient Professional		Adjudicate claims rec'd directly
Claims*:	Forward to Mother's IPA	and forwarded by BCBS for DOS

		<= mother's stay for Newborn; no payments made for DOS > mother's stay until/if newborn added to the policy
Outpatient Professional Claims: After Newborn added to policy: Refer to Family Policy table	Deny the claim until/if Newborn added to the policy	Deny the claim to providers indicating claim will be paid if newborn added to policy, if newborn added pay claims according to Family Policy process

(1) GA status for newborn should be provided when the Mother's IPA provided GA status for the maternity stay; only when the maternity stay was NGA would a NGA status on the newborn be appropriate; if GA provided on maternity stay HMO will assume GA for newborn.

* This is for continuous hospitalization(s) from Date of Birth (DOB) and includes any post discharge lab, *misc*. provided by hospital as part of inpatient stay. If baby is not added to policy after 31 days from the DOB, claims will not be adjudicated until baby is added to the policy.

- (**) If no mother's site (i.e. added to dad's policy), HMO will pay Non-Group Approved (NGA) professional claims and *facility claims* until Newborn is discharged, after mother's insurer, if any, pays.
- NOTE: Dependent of dependent (grandchild) handled same as Family policy when coverage for grandchildren is provided, otherwise handle as single policy. This also applies to adoption cases. <u>Note: Coverage for grandchild is applicable when the HMO policy holder</u> (subscriber) has legal guardianship of the grandchild/newborn.